World Hotels™

Best Western Hotel Tre Torri

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to tretorri.vi@bestwestern.it

CAR PARK AND ACCESS TO MAIN ENTRANCE

The hotel has a private car park that is located outside and is uncovered. The hotel's car park is surfaced with tarmac.

Number of reserved parking spots for expectant mothers	n° 2
Number of reserved parking spots for persons with disabilities, identified with signs	n° 2
Distance from main entrance	m 20

There is an access ramp to serve the main entrance of the building. The path is surfaced with tarmac.

MAIN ENTRANCE AND RECEPTION

When entering there is a bell to request assistance.

The access door has an automatic sliding door system and has no handle.

Inside there is a carpet runner/doormat and there is a tile flooring.

In the lobby, there are seats, namely sofas, armchairs and chairs.

The porterage service is available.

Height of reception desk	cm 120

LIFTS

Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 81 x 125
Height of call button	cm 110
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 75
Audible indication of floors	yes, with a floor voice announcer
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES

The corridors have a tile flooring and along the paths there are no doors or passages narrower than 90 cm. There is no protruding wall decor.

Stairs

Our hotel is a 5-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

TOILET FACILITIES

The toilet facilities are located in the lobby. There is a bathroom access room.

Size of bathroom access room	cm 210 x 650
Type of flooring in the bathroom access room	tiles
Door style	hinged door
Type of lighting	switch

Bathroom features

Size of bathroom	cm 160 x 216
Type of flooring	tiles
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	no
Grab bars	yes
Baby changing table or station	no

ACCESSIBLE ROOM

There are 2 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	wood parquet
Door style	hinged door
Lock style	keycard
Type of handle	lever handle
Space around bed	on one side
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 300 x 150
Type of flooring	tiles
Door style	sliding door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING

Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	yes
Type of flooring	tiles
Main door style	single hinged door
Opening direction	sliding door
Shape of tables	square and rectangle
Position of table legs	central
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tiles
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square and rectangle
Position of table legs	on all sides / central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	yes
Type of flooring	wood parquet
Main door style	not present
Shape of tables	rectangle
Position of table legs	central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 112
Table service	yes
Open 24 hours	yes

Gym

There is a gym in the basement, accessible only via stairs. Please ask our staff for assistance if needed.

Secured Garage

Located in the basement, it can be accessed via stairs or by elevator with the help of our staff.